

Team Travis
349th Air Mobility Wing
"In Omnia Paratus"

CONTACT

May 2011 Vol. 29, No. 05

**349th Air
Mobility Wing
members
support
Operation
Unified
Protector**



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On the Front Cover: — Master Sgt. David Theisen, KC-10 Extender production superintendent talks to Capt. Lyndsey Ballinger, KC-10 Extender Maintenance officer in charge. Sergeant Theisen and Captain Ballinger are both deployed with the 313th Air Expeditionary Wing, from the 349th Air Mobility Wing, in support of Operation Unified Protector. Operation Unified Protector is a NATO-led mission in Libya, to protect civilians and civilian-populated areas under threat of attack. The 313th AEW provides aerial refueling to U.S. and coalition aircraft with KC-135 Stratotankers and KC-10 Extenders. See more photos on Pages 6-7. (U.S. Air Force photo/Senior Airman Ethan Morgan)

Contact magazine is the monthly, authorized publication for members of the U.S. military and their families. The contents expressed herein are not necessarily the official views of, or endorsed by, the U.S. Government, the Department of Defense, or the U.S. Air Force. All photographs are U.S. Air Force photos unless otherwise indicated.

Heroes among us



by Col. Al Lupenski
349th Operations Group Commander

I recently had the opportunity to fly as a crewmember on an aeromedical evacuation mission moving our Soldiers, Sailors, Airmen and Marines from Walter Reed Army Medical Center to various locations in the United States. This is not the first time I have done this, but, for some reason, this mission was different. As we loaded the aircraft at Andrews I quickly realized that I was among true American heroes. These young men and women had experienced situations that I would have never dreamed of at that age. They had injuries that would change their life and the lives of those around them.

As the patients came up the ramp, some walking, but most on litters, I noticed that each one was being escorted by someone. In many cases, that someone was a family member. I spent the first leg in the back of the C-17 talking to these heroes and their families. You find out real quick that these individuals don't feel sorry for themselves. In fact, their resiliency is incredible.

In the back of that aircraft, two Marines stood out to me. The first was a young Marine who had been blinded by an IED. His dad was with him. I spoke with his dad for just a few minutes. He shared that while his son was at Walter Reed, he would help him walk the halls. At one point, he took him to the room of one of his teammates that had been injured in the same attack. This Marine was in much worse condition. As his dad stood in the corner, he could hear his son and the other Marine talking. He said the conversation revolved around their injuries, but he heard both say that they would do it again even knowing the outcome. The father's attitude was that of a proud parent who was going to get his son through this.

The one that touched me the most was another young Marine that had lost both legs. He was with his fiancé. This Marine, and this young lady's life, were forever changed. As we talked she looked at me and expressed that as bad as this was that they were going to get through this. They were going to get married and they were going to make a life together just as they had planned. As I watched them interact, it was apparent that the spark that brought them together initially was still there, untouched by this life changing event.

I guess my point is this: we are living in a time where our military is producing heroes daily. Let us not forget that for every hero we bring home, there are family members equally as heroic. They are the support structure that keeps them going. So during this time where we are stressing resiliency, we need to look no further than family to stay resilient.

We are among heroes. Just look around.

Kindness: Helping those in need is its own reward

by Chief Master Sgt. Kathleen R. Buckner,
349th Air Mobility Wing Command Chief



I remember well, in the early 80s, when someone coined the phrase, “practice random acts of kindness and senseless beauty.” It started a veritable flood of random acts of kindness that reverberated around the world. A nonprofit organization was even started in 1995, The Random Acts of Kindness Foundation, to promote spreading kindness.

During this past week, there was a whole lot of kindness practiced at Travis, but it wasn’t random. It was quite deliberate and calculated, bringing a little joy and a lot of caring to our military families who left Japan in the wake of the devastating earthquake there.

Beginning Mar. 22, those families began landing by the plane load here. More than 2,500 of them transited through our Passenger Terminal. At every point, they were met by smiling faces, helping hands, and offers of whatever assistance they needed.

This was an amazing combined effort between the U.S. Army, U. S. Marines, U. S. Navy and Team Travis. Help came not only from places like the USO, American Legion, and VFW, but from our Travis Regional Armed Forces Council, Airman and Family Readiness, Travis spouses, and civilians; from the lowest ranking members, to first sergeants, chiefs and above.

Volunteers were cradling sleeping children, frightened and worn out from their ordeal, or playing and coloring with others so their parents could take care of travel arrangements and necessary paperwork. Others gently assisted exhausted parents with luggage and baby strollers, helping them to waiting busses, standing ready to take them to area airports to continue their journey.

The base veterinarian (Northern California District Veterinary Command, U.S. Army) and his staff and volunteers saw to the needs of the four-legged guests, feeding, watering, walking them patiently, and making sure they were feeling okay. They provided their services happily, giving much needed strokes and belly scratches to pets bewildered by events.

And our folks weren’t the only ones smiling. It was unbelievable that these military members, dependents and civil service personnel, who had endured so much and had just flown about 12 hours from across the Pacific and a horrible disaster, were walking off the plane smiling, saying they were so happy to be home.

I don’t know how to thank all of you, so I offer you this quote from Dr. Martin Luther King, Jr.: “Occasionally in life there are those moments of unutterable fulfillment which cannot be completely explained by those symbols called words. Their meanings can only be articulated by the inaudible language of the heart.” A big “high five” to all of you!

Engage in lives of others, break out of your shell

by Chaplain (Lt. Col.) LeBane Hall, 349th Air Mobility Wing

I was walking down the hall of our Travis hotel and I heard a laugh. It made me smile. It was loud, it was constant and it was a little girl probably about 3 years old laughing with her mother. Each time she stopped laughing, her mom would do something funny and she would laugh again. It was so precious.

I went outside and was walking by a couple. They did not seem to be very happy. I was hoping they too might pass by the little girl laughing as it would definitely brighten their day. I do not know if there had been a squabble between them, or if there was a hardship in the family, but their emotions of difficulty were written all over their faces. Honestly, it was depressing.

I went out to eat. It was dinner time and I was craving fish. I passed by a guy wearing an Indianapolis Colts T-shirt. I am a big fan and have been for many years. I so wanted to say “go COLTS” or “Peyton’s the man” but interrupting just seemed inappropriate as he was having an intense conversation with another individual. They did not seem angry, flustered or frustrated, just engaged in deep, mind boggling conversation.

I order my fish and the clerk asked about my name. It is unique and people ask about it all of the time. I mention it being two words, created by my sister who took French when I was born and its less than stellar meaning. Yes, I regaled the clerk with my stories and when I was finished, his reaction was “Next.” Deflated, I went to eat and never looked back.

(See Engage on Page 4)

Critical Days of Summer Season is upon us

With the spring already here, and summer not far behind, take a few moments to review safety tips before the start the Critical Days of Summer Season. This period begins on the weekend of Memorial Day and ends midnight on Labor Day.

Safety is everyone's responsibility no matter what the tasking or adventure may be. Safety does begin with all of us!

In reaching this goal, all of us throughout the 349th AMW must be vigilant in the practice of Operational Risk Management in conjunction with Situational Awareness in all activities whether personal or professional - basically, being good Wingmen. These simple tools will assist in the prevention of mishaps either on or off duty.

A lack of Situational Awareness has been one of the leading causes of on-duty mishaps. Ensure you are aware of your surroundings when you are working. This is also a major player when you are 'at play.' Not knowing what is happening around you can lead to a serious mishap.

The summer time offers various opportunities to enjoy time off and spend time with family, friends, or hanging out with your co-workers. Let's ensure we enjoy those times and preserve the good memories and not suffer through traumatic times – let's get out there and be the best Wingman!



Engage... (Continued from Page 3)

My sons are growing up in a world that never seems to engage in life. Oh, we meet people online, but I am talking about being engaged with our neighbors, co-workers, acquaintances and even complete strangers. I feel like I should have shared how the little girl's laughter brightened my day, spoke to the couple about the little girl laughing just to try to assist the struggling couple, shared with the t-shirt wearing fan our mutual team affection, or tried again to engage the clerk with my repatee. Failure may have happened in any or all of those scenarios, but not trying means I already failed. I guess some might be shocked I even tried to speak with them and some may have even called me crazy. Engaging others may be difficult, but I hope my sons can see the joy in doing so.

I was coming back from the gym the other day. I was sweaty and my hair was all a fuss. I did not look good at all. A member on base saw me, came over to say hi and we spoke for an hour in the inn lobby. We talked about our kids, dinosaurs and told funny stories that made both of us laugh. I thought I probably should leave the conversation due to my dripping sweat, but the person never said a word about it, only asked questions about family, work and fun. We spoke about God, faith and perseverance. I finished the conversation feeling better inside which I am sure mirrored, or even bettered, the benefits of the physical exercise.

I think I would like to be engaged in the lives of others more often and break out of the shell my sons and I seem to live in. This is probably an area you struggle in too. So what do you think? Would you like to be more engaged with others too?

Team Travis listen for a 'Giant Voice'

Team Travis members are reminded to always be mindful of Situational Awareness, also we must be prepared for natural disasters such as severe rainstorms, flash floods or earthquakes. Travis Air Force Base has a warning system to assist already in place, it is called the "Giant Voice." The Giant Voice provides sirens and other messages to prepare Team Travis for natural and other disasters. It is imperative that servicemembers understand these warning sirens. Air Force Visual Aid 10-2510, U.S. Air Force Emergency Notification Signals, advises the base on what to do if the Giant Voice System sirens sound:

One detail of which all members of Team Travis should be aware is the difference between a test of the Giant Voice System and a real emergency. Tests will normally occur around noon and begin and end with, "this is a test of the Giant Voice System." During an actual emergency, the sirens will sound without the test statement. To prevent confusion, the sirens will not be tested when severe weather is possible or present.

If the sirens sound for an actual emergency, seek shelter immediately and take cover. Your Unit Emergency Management Representative will have the most recent information on what to do in the event of a natural disaster as well as being able to provide refresher training on the actions required during severe weather.

If needed, AFVA 10-2510 can be found on Emergency Management bulletin boards in each squadron. If you are unsure of what to do in the event of the sirens sounding, proceed to the bulletin board and locate the visual aid.

U.S. AIR FORCE EMERGENCY NOTIFICATION SIGNALS			
CONDITION	IF YOU HEAR	THIS INDICATES	INDIVIDUAL ACTIONS
DISASTER WARNING ^{1,3}	3-5 MINUTE STEADY TONE ON SIREN OR SIMILAR WARNING DEVICE  OR VOICE ANNOUNCEMENT	A DISASTER/INCIDENT AFFECTING THE BASE IS IMMINENT OR IN PROGRESS EXAMPLES: Tornadoes; Flash Floods; Hazardous Material Releases; Wildfires	- BE ALERT, ENSURE ALL PERSONNEL ARE WARNED - FOLLOW INSTRUCTIONS TO TAKE COVER, EVACUATE TO A SAFE LOCATION, OR SHELTER-IN-PLACE
ATTACK WARNING ^{1,2,3}	3-5 MINUTE WAVERING TONE ON SIREN OR SIMILAR WARNING DEVICE  OR VOICE ANNOUNCEMENT	AN ATTACK/HOSTILE ACT IS IMMINENT OR IN PROGRESS EXAMPLES: Vehicle Bomb; Terrorist Release of Chemical, Biological, Radioactive Material	- BE ALERT, ENSURE ALL PERSONNEL ARE WARNED - IMPLEMENT SECURITY MEASURES, AS APPROPRIATE - FOLLOW INSTRUCTIONS TO TAKE COVER, EVACUATE TO A SAFE LOCATION, OR SHELTER-IN-PLACE
ALL CLEAR	VOICE ANNOUNCEMENT	THE IMMEDIATE DISASTER THREAT HAS ENDED OR THE ATTACK IS OVER	- REMAIN ALERT FOR SECONDARY HAZARDS - ACCOUNT FOR ALL PERSONNEL - REPORT FIRES, INJURIES, AND HAZARDS
LOCAL PROCEDURES:			
<small> NOTES: 1. See AFI 10-2301 and AFMAN 10-2602 for further guidance on warning systems and protective actions. 2. During routine or combat operations, AFVA 10-2511, USAF Standard Attack Warning Signals for NBC/Medium and High Threat Areas, will be used to initiate passive defense actions in accordance with AFMAN 10-2602 or as directed by the installation commander. 3. Monitor commanders channel or local media for information regarding specific actions for military personnel </small>			
<small> Prescribed by AFI 10-2501 Supersedes AFVA 32-4010, 1 November 1997 Distribution: F </small>			<small> AFVA 10-2510 1 Nov 03 </small>

349th member recognized at 379th Air Expeditionary Wing

Brig. Gen. Randy A. Kee, commander of the 379th Air Expeditionary Wing, undisclosed location, Southwest Asia, took time out of his busy schedule to express his sincere appreciation for the service, patriotism and dedication of Capt. Steven Armour.

Captain Armour is a 349th Financial Management officer deployed in support of the 379th Comptroller Squadron. The general presented his commander's coin at a ceremony recently.

"Captain Armour does tremendous work as the Budget Officer in our Comptroller Squadron," said General Kee. "In his 'free' time he did a magnificent job as the Company Grade Officer Council president. Under his leadership, the CGOC increased participation and events allowing members to network with each other and 'blow off some steam' after a long day at work."



349th Air Mobility Wing members support

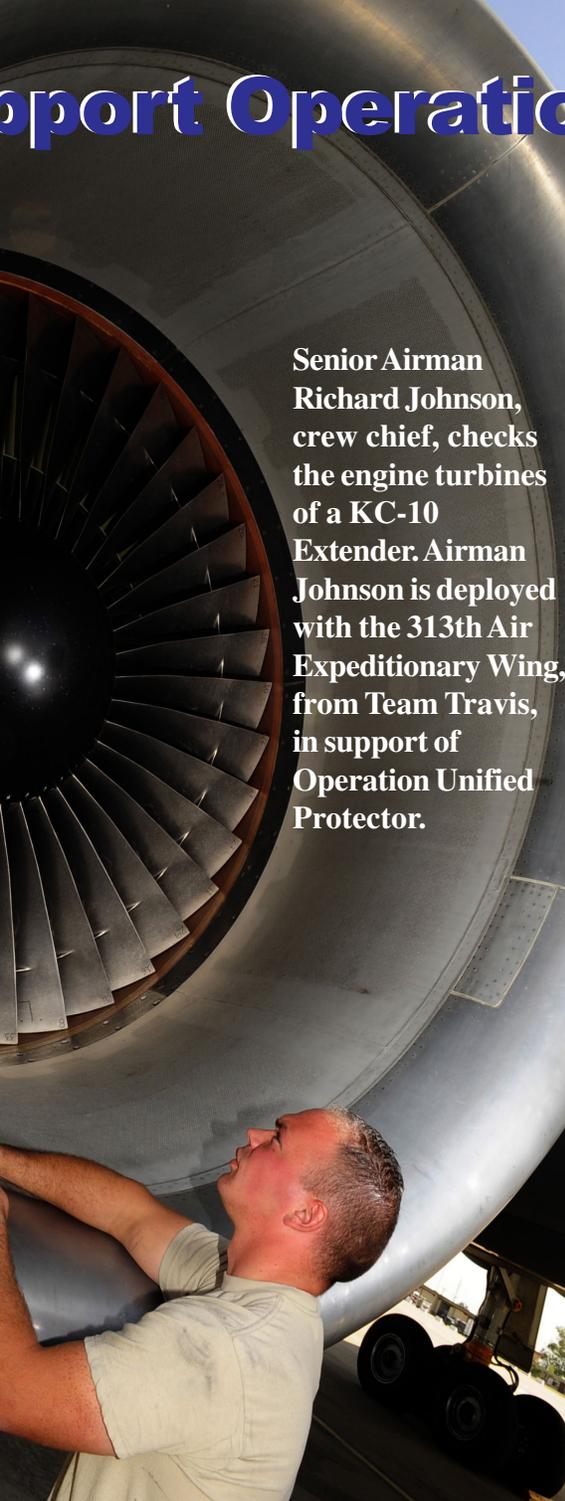
Tech. Sgt. Brett McVay, fuels cell technician, investigates a potential fuel leak in the aft boost pump in the wing of a KC-10 Extender. Sergeant McVay is deployed here with the 313th Air Expeditionary Wing, from Team Travis, in support of Operation Unified Protector. Operation Unified Protector is a NATO-led mission in Libya, to protect civilians and civilian-populated areas under threat of attack. The 313th AEW provides aerial refueling to U.S. and coalition aircraft with KC-135 Stratotankers and KC-10s.



The “tail flash” of a KC-10 Extender is deployed here to the 313th Air Expeditionary Wing from the 349th Air Mobility Wing, in support of Operation Unified Protector.



Support Operation Unified Protector



Senior Airman Richard Johnson, crew chief, checks the engine turbines of a KC-10 Extender. Airman Johnson is deployed with the 313th Air Expeditionary Wing, from Team Travis, in support of Operation Unified Protector.

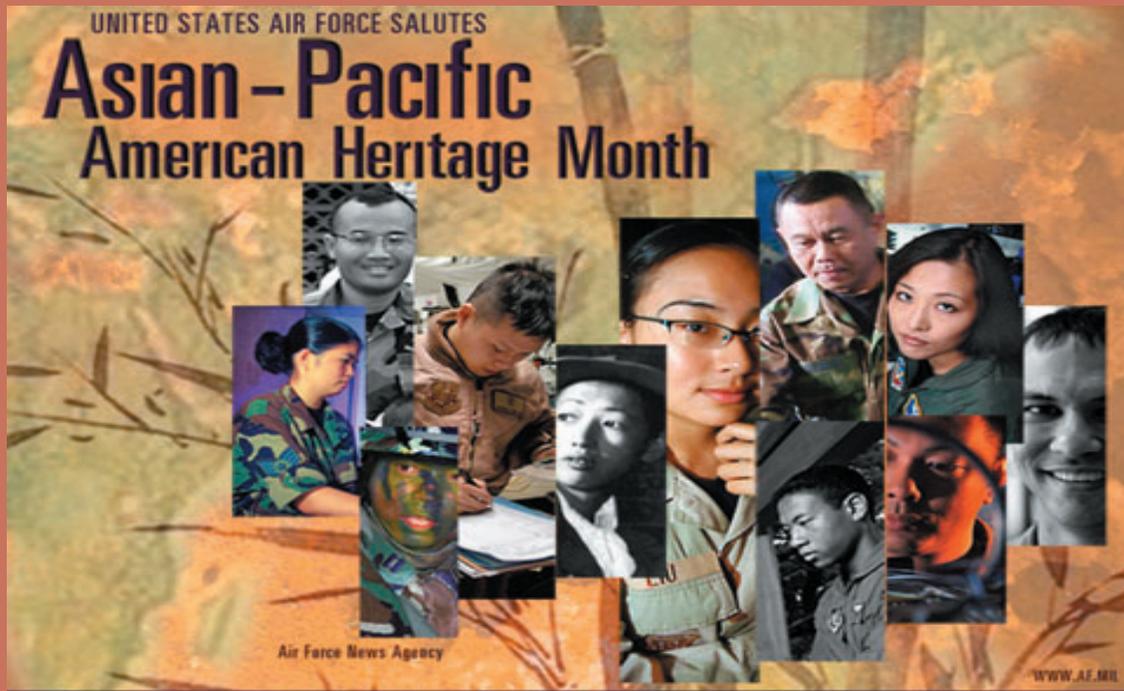


A KC-10 Extender deployed to the 313th Air Expeditionary Wing from the 349th Air Mobility Wing, sits on the flightline. The 313th AEW supports Operation Unified Protector, a NATO-led mission in Libya, to protect civilians and civilian-populated areas under threat of attack.



photos by
**Senior Airman Ethan Morgan,
313th Air Expeditionary Wing**

Celebrate Asian-Pacific American Heritage this month



Check the Travis Force Support Squadron for events throughout the month of May: www.travisfss.com.

349th Wing Full-Time Vacancies

UNIT	GS/SERIES	TITLE	VAC
349th AMW	GS-0501-09	Financial Management Specialist	ART
349th AMW	GS-0545-05	Military Pay Technician	CIV
349th FSS	GS-1701-07	Training Technician	ART
349th FSS	GS-1702-09	Training Technician	ART
349th CES	GS-0344-07	Management Assistant	ART
349th CES	GS-0303-07	Readiness Program Assistant	ART
349th LRS	GS-2001-09	General Supply Specialist	ART
349th AMDS	GS-0303-07	Medical Administrative Assistant	ART
349th MXS	WG-8255-10	Pneudraulic Systems Mechanic	ART
349th AMXS	GS-0303-05	Adm. Support Asst. Office Automation	CIV
349th AMXS	WG-8852-10	Aircraft Mechanic	ART
749th AMXS	WG-2610-12	Electronic Integrated Systems Mechanic	ART
749th AMXS	WS-8801-09	Aircraft Overhaul Supervisor	ART
349th AES	GS-0301-10	Aeromedical Admin Specialist	ART
349th OSF	GS-0303-07	Wing Operations Center Controller	ART
349th OSF	GS-2181-13	Airplane Flight Instructor	ART
70th ARS	GS-0303-07	Operations Technician	ART
79th ARS	GS-2181-13	Airplane Flight Instructor	ART
312th AS	GS-2185-10	Flight Engineer Instructor	ART

For more information about these vacancies, go to <https://www.afpc.randolph.af.mil/afpcsecure/MainMenu.asp>.

For more information about ART vacancies contact the ART Recruiter office at 530-634-5189 or go to <http://www.usajobs.gov>.

Operation 'Kids Soccer Balls'

by Patti Schwab-Holloway, 349th Public Affairs

Looking for a chance to help our troops, and to build friendships between them and the children in local communities in Pakistan and Iraq, Senior Master Sgt. Gregory Perpich, 45th Aerial Port Squadron, began sending sports balls, first to Iraq, in 2010.

Recently, Sergeant Perpich contacted Col. Tom Magness, U.S. Army Corps of Engineers, and his former commander in Afghanistan. Col. Magness thought giving the kids the soccer balls was a great idea and asked him to send some for the kids there. Sergeant Perpich then put together some packages and sent soccer balls to the colonel to pass out in northern Pakistan.

Colonel Magness agrees this is a great way to reach out and build relationships in these war torn areas. "We are working on building better relationships — one kid, one soccer ball, one life at a time!"

If you would like to support this effort, please purchase a soccer ball, or any type of sports ball, that you think the children

would enjoy. If you are able to deflate the sports ball, you should be able to send two or more in a flat rate box. Then you can mail them directly to one or both of the following addresses:

Col. Tom Magness
AED-N, USACE
ATTN: Qalaa House
APO AE 09356

Benjamin R. Harper
407 AEG/CCEA
APO AE 09331



Pictured above are a few of the children who benefitted from the soccer balls sent to Afghanistan. Col. Tom Magness, U.S. Army Corps of Engineers, works with Senior Master Sgt. Gregory Perpich, 45th Aerial Port Squadron, to distribute soccer balls to help build relationships overseas. (Courtesy photo)



The photo above is Senior Master Sgt. Gregory Perpich, 45th Aerial Port Squadron, with the 16 soccer balls he and his wife, Sue, sent - half to Iraq and the other half to Afghanistan. They have collected more since and are going to send them directly to folks in the regions. (U.S. Air Force courtesy photo)

Sergeant Perpich is currently working for the Army Corps through the Personnel Force Innovation program, he is on active orders until September 2011.

349th's Wingmen going 'above and beyond'

82nd Aerial Port Squadron member - Wingman to community

Story and photo courtesy of Veteran Affairs

Senior Airman Oscar Cortes of the 82nd Aerial Port Squadron and employee of the Veterans Affairs Greater Los Angeles Healthcare System police force, was on his way to work on October 27, 2010 when he heard a wave of cars honking their horns on the often cluttered 405 freeway. Airman Cortes quickly glanced at his rear view mirrors, seeking to find the reason behind the sounds of constant honking. What he saw was a big rig that lost control and was actively and aggressively crashing into multiple vehicles.

The big rig was scraping the center median while traveling northbound on the 405 when Airman Cortes attempted to call 911 unsuccessfully. His next thought was to call the VA police dispatcher. He had the dispatcher notify the California Highway Patrol of the incident, and he shortly made his next bold move.

Airman Cortes pulled over to the side of the freeway on Santa Monica Boulevard, parked his vehicle, and ran to the recently stopped big rig to check on the driver. Once he shattered the window, he assessed the driver and didn't feel a pulse. Placing the car in neutral and turning the engine off, he then pulled the driver out of the big rig.

"A doctor from the Marina del Rey hospital and a few citizens arrived at the scene ready to assist people in need. At this point, the doctor from the Marina del Rey hospital and I began CPR until the fire department arrived and continued to administer CPR on the big rig driver," said Airman Cortes.

It was later known the driver had suffered from a medical problem and was taken to the UCLA Ronald Reagan medical center and pronounced dead. Several people in the vehicles struck by the big rig suffered injuries.

Airman Cortes has been employed with the VA police department since May of 2009 and has been a member of the Air Force Reserve since May 2006.

"Officer Cortes is an exemplary officer who represents the VA GLA police service in the highest regard. He makes us proud with his actions as an officer of the law that possibly saved lives and showed support for other law enforcement agencies. His efforts, with disregard for his own safety, are recognized and we are fortunate he chose VA as his home as an employee and as a veteran and as a reservist with United States Air Force," said Kathy Treadwell, a captain with the VA GLA.



TRAVIS FISHING DERBY

Help bring a smile to a young child's face. Volunteer for the annual Travis Fishing Derby on May 14. The children's fishing derby will be held at the Duck Pond. The first 200 children registered receive free tackle. There will be prizes and great BBQ. There are several ways that you can help either before or on the day of the event. Listed here are the positions that we need:

- Set up tents tables and chairs on May 13, 2-6 p.m.
- Check in (check off names on spread sheet and hand out t-shirts) May 14, 7:30-10:30 a.m.
- Fish Cleaners (help clean fish for young anglers) May 14, 10:00 a.m.-Noon
- Master Casters & Birds Nest Un-tanglers (assist children who need help with gear) May 14, 8:45 a.m.-Noon
- Prize booth and documentation (help with prize raffle and derby prize hand out) May 14, 9 a.m.-Noon
- Breakdown and clean up (take down and put away tents, tables, chairs) May 14, 11:30 a.m-2 p.m.

Please help volunteering for this great event by e-mailing Steve Metcalf, Youth Programs, at steven.metcalf.2@us.af.mil.

NCO ACADEMY GRADUATES

Congratulations go out to our two recent NCO Academy graduates, NCOA Class 11-3, Vosler NCO Academy, Peterson Air Force Base, Colorado:

Tech. Sgt. Mark D. Coffield, 82nd Aerial Port Squadron

Staff Sgt. Robert E. Stokes, II, 349th Civil Engineer Squadron

ENLISTED PROMOTIONS

MASTER SERGEANT

BRIGGS, VANESSA T., 45th APS
COOPER, MITCHEL M., 349th FSS
HEYWARD, SHANTELL L., 349th MDS
MOGAYZEL, JENNIFER A., 349th MAS
TAYLOR, DANIEL P., 349th MXG
WIGGINS, KARL, 312th AS

TECHNICAL SERGEANT

BRADFORD, MICHAEL S., 349th MXS
BLASK, DAPHNE, 349th MDS
CAHOON, ABIGAIL I., 749 AMXS
DRAYTON, FRANCIS S., 349th CES
GREENWELL, KENNETH, 749th AMXS
HAMILTON, JOHN D., 349th CES
JOHNSON, KEITH T., 749th AMXS
KRAYNEK, ANDREW K., 23rd CBCS
KUANG, TOM J., 23rd CBCS
LOPEZ, LASALLE L., 349th MSG

NAPIER, NIKOLE D., 349th AMDS
RIVERA DANIEL, 45th APS
SEYMOUR, ELIZABETH K., 312th AS
SOLARES, FRANCISCO, 749th AMXS

STAFF SERGEANT

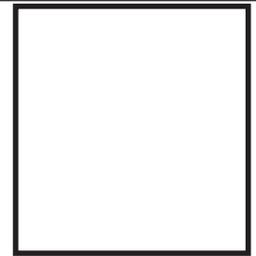
ARENDRER, CRAIG M., 349th MXS
BAKER, RUSSELLA., 349th MXS
BENNETT, SCOTT F., 349th MXS
CHARLES, CORAZON R., 349th MDS
CROSS, NICHOLAS A., 45th APS
KING, JAMES P., 312th AS
REYES, ALEXANDER, 82nd APS
RODRIGUEZ, DOLORES R., 349th AMDS
TADSEN, KRISTINE L., 349th AES

SENIOR AIRMAN

ILES, BRITTANY, 349th AMDS

Effective April 2011 or earlier.

349th AIR MOBILITY WING
520 WALDRON STREET
TRAVIS AFB CA 94535-2100



OPERATION GRATITUDE - 2011

June 18, 2011



Yountville Veterans Home, Yountville CA

Come out and show your support for those who've served before us!

Operation Gratitude is an annual event that has become a tradition for the 349th AMW. This year the event will be on June 18 and will be the eleventh year members from Team Travis have reached out to those who have served before them.

Operation Gratitude is simply an opportunity to say "thank you" and spend some time with our Nation's Veterans while serving a champagne brunch. By the end of the day, however, it always ends up being a lot more.

Donations for this event are needed. Also volunteers for the planning committee and food preparation are needed. Participation is open to everyone, regardless of affiliation. POCs for this year's event are Tech. Sgt. Jeff Forzaglia, (707) 424-7918 or via e-mail at jeffrey.forzaglia.1@us.af.mil and Senior Master Sgt. Don Davis, (707) 424-8405 or via e-mail at donald.davis.8@us.af.mil.

